

Report to: Cabinet Member's Decision – Cabinet Member for Social Inclusion and Community Safety

Date: 11/10/2022

Subject: **Decision to introduce a Public Spaces Protection Order (PSPO) relating to amplified noise issues within a defined area of White City**

Report author: Charis Champness, Service Transformation Lead

Responsible Director: Bram Kainth, Strategic Director of Environment

SUMMARY

Public Spaces Protection Orders (PSPOs) are a tool that can be used by local authorities to address Anti-Social Behaviour (ASB) and the impact that this behaviour can have on individuals and communities (under the Anti-Social Behaviour, Crime and Policing Act 2014). An Order can be introduced in a public area where the local authority is satisfied on reasonable grounds that the effect, or likely effect, of such activities is, or is likely to be, of a persistent and continuing nature; is, or is likely to be, such as to make the activities unreasonable; and justifies the restrictions imposed by the Order. The Order identifies a public place (restricted area) and prohibits specified things being done in the restricted area; requires specified things to be done by persons carrying on specified activities in that area; or does both of those things. The PSPO gives authorised Council and Police officers powers to issue a Fixed Penalty Notice (FPN) of £100 (Reduced to £60 if paid within 10 days) to those who engage in an activity that is prohibited by the Order.

This report seeks a decision to introduce a PSPO in a defined public area of White City (see Appendix 1) where amplified noise nuisance continues to be an issue. Public consultation and feedback from residents highlight the extent to which amplified noise is a disruption to daily life, as well as a safety concern for some. It is proposed that this Order remains in force until 22 June 2025.

RECOMMENDATIONS

That the Cabinet Member for Social Inclusion and Community Safety:

1. Approves the introduction of a PSPO prohibiting the use of amplifiers around White City until 22 June 2025.
2. Delegates authority to sign the PSPO to the Assistant Director of Community Safety, Resilience and CCTV.

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Wards Affected: White City & Wormholt

Our Values	Summary of how this report aligns to the H&F Values
Creating a compassionate council	The PSPO enforcement plan will align with the Metropolitan Police 4 'E' model – Engage, Explain, Encourage and Enforce to address ASB and will prioritise safeguarding and support. Enforcement action will only be taken as a last resort.
Doing things with residents, not to them	This decision was informed by an extensive public consultation exercise which received 138 responses.
Taking pride in H&F	The PSPO supports the council and police to tackle anti-social behaviour and ensure the borough is a safe place for all.

Financial Impact

The cost of implementing the PSPO is limited to the cost of new signage (estimated at £1700) and can be funded from existing Community Safety revenue budgets.

The PSPO will be enforced by the council's Law Enforcement Officers and as part of their regular duties meaning no additional resources will be required. The revenue from any Fixed Penalty Notices issued will contribute to the cost of enforcement.

Implications completed by Kellie Gooch – Head of Finance (Environment), 15 September 2022.

Legal Implications

Section 59 of the Anti-Social Behaviour Crime and Policing Act 2014 allows the Council to make a PSPO.

Before confirming the Order, the Councillor must be satisfied that amplified noise in White City is having a detrimental effect on the quality of life of those in the locality. Also, that the effect of the noise is, or is likely to be, of a persistent and continuing nature; and is, or is likely to be, unreasonable. In addition, the Home Office statutory guidance states that the proposed restrictions should, be proportionate to the detrimental effect that the behaviour is causing and be necessary to prevent it continuing.

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Anyone who lives in or regularly works or visits the area can appeal a PSPO in the High Court within six weeks of issue on the grounds that the council did not have the power either to make the order or to include particular prohibitions or requirements, or that proper processes had not been followed as prescribed by the Act.

The Council must, when carrying out its functions, have due regard to the needs set out in section 149 of the Equality Act 2010 (the Public Sector Equality Duty, "PSED"). This duty includes having due regard to the need to advance equality of opportunity between persons who share a relevant protected characteristic and persons who do not share it. The Council must consider the duty, which is personal to decision makers. In order to assist the Council to comply with section 149, an Equality Impact Assessment ("EQIA") is attached as Appendix 3 to this report. The relevant decision-maker must carefully consider the EQIA as applicable to the decision they are asked to approve. In summary, the PSED requires the Council, when exercising its functions, to have "due regard" to the need to:

- a. Eliminate discrimination, harassment and victimisation and any other conduct that is prohibited by or under the Act (which includes conduct prohibited under section 29);
- b. Advance equality of opportunity between people who share a relevant protected characteristic and those who don't share it;
- c. Foster good relations between people who share a relevant protected characteristic and those who do not (which involves having due regard, in particular, to the need to tackle prejudice and promote understanding).

A consultation has been carried out and the Cabinet Members must carefully consider the consultation responses when approving the recommendations.

The rights of protestors are set out and contained at Articles 10 and 11 of the Human Rights Act. Considerations around the impact it may have on those rights have taken place. The PSPO does not prohibit protesting in the White City area altogether. Protesters/demonstrators will still be free to hold up signage, and use their voices to disseminate their messages, provided that they do so using just their voices or instruments, and without amplifying the same. If protestors wish to use voice/sound amplification there is the option of seeking the council's consent to do so.

Implications verified/completed by: Grant Deg, Chief Solicitor, Grant.Deg@lbhf.gov.uk, 07798588766

DETAILED ANALYSIS

Proposals and Analysis of Options

History of amplified noise PSPO in White City

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1. The Council has historically received complaints from residents in the White City area in relation to amplified noise from large gatherings and those using mains electricity from the shops to have parties outside.
2. The Community Safety Unit (CSU) has received a total of 123 complaints via the Law Enforcement Team and the Police in relation to amplified noise and large gatherings and a further 64 reports from CCTV and Noise Nuisance between August 2021 - July 2022.
3. At present the council and Police have limited powers to address anti-social levels of noise from amplifiers in public areas of White City. If the behaviour amounts to a statutory nuisance, a Noise Abatement Notice under Section 80 of the Environmental Protection Act 1990 can be issued. However, the process can be complex with multiple levels of caution before fines can be issued, or confiscation of equipment can take place.

Proposal

4. A briefing note was presented to the Cabinet Member dated 7 July 2022, which considered the use of PSPO's to manage the amplified noise and large gatherings, as well as guidance on the use of the power.
5. Before introducing a PSPO, the council must consult with the police and with whichever community representatives they think appropriate. In addition, the owner or occupiers of any land affected should be consulted. The council ran an online public consultation for a period of 38 days, 5 August until 11 September 2022.
6. If the decision is made to introduce a PSPO the new Order must be published in accordance with regulations made by the Secretary of State and must:
 - a. identify the activities having the detrimental effect
 - b. explain the potential sanctions available on breach and
 - c. specify the period for which the PSPO has effect.
7. A copy of the draft Order can be found in Appendix 2.
8. The maximum duration of a PSPO is three years, but they can be made for shorter periods and then reviewed. It is proposed that this Order is implemented until 22 June 2025, due to the financial impact and impact on officer time of renewing after a shorter period. It is proposed that this Order remains in force until 22 June 2025 to align with the expiry period of similar PSPOs in Hammersmith and Shepherd's Bush Town Centres. This will allow for future consultations for all three areas to be held simultaneously. At any point before the expiry of a PSPO it can be extended for a further period of up to three years. The terms can also be varied, subject to further consultation.
9. A Police Constable, Police Community Support Officer or other authorised person may issue a fixed penalty notice (FPN) of up to £100 to those who fail to comply with the Order. An FPN will only be issued if an individual continues to breach the Order after being asked to desist by an authorised person.

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Individuals will have 14 days to pay the fixed penalty of £100 (reduced to £60 if paid within 10 days).

10. The cost of implementing the PSPO for the council is estimated at around £1700. This covers the cost of appropriate signage for the area to ensure those using the area are aware of the Order.

OPTIONS AND ANALYSIS OF OPTIONS

11. The following options have been considered:
12. **Option 1 – A PSPO is introduced prohibiting amplifiers in public spaces across the wider White City area and the entirety of Wormholt Park, 24 hours a day (RECOMMENDED OPTION).** This is the recommended option on the basis that 94.2% of respondents felt that this area was appropriate, with 78.3% voting for restrictions to apply 24 hours a day.
13. **Option 2 – A PSPO is introduced prohibiting amplifiers in public spaces across the wider White City area and the entirety of Wormholt Park between 7pm-7am.** 94.2% of respondents felt that this area was appropriate. This is not the recommended option however as only 15.9% of respondents voted for the restrictions to only apply between 7pm-7am.
14. **Option 3 – A PSPO is introduced prohibiting amplifiers in public spaces across a more limited area across White City.** This is not the recommended option as only 2.2% felt that the proposed area was too strict and wasn't proportionate to the issue. 94.2% of respondents felt the proposed wider area was appropriate.
15. **Option 4 – Not to introduce a PSPO.** Even though the majority of responses were in favour, 2.2% of responses were against the idea of introducing some form of prohibitions.
16. The proposed Order includes the following prohibitions:

1	You are prohibited from using microphones/loudspeakers/megaphones/loud hailers or any other similar equipment designed to amplify the volume of speech or music within public areas outlined on the above map, 24 hours a day.
2	You are prohibited from using mains electricity or generator power for the purposes of amplification within public areas outlined on the above map, 24 hours a day.

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3	Exemptions apply to <ul style="list-style-type: none">- Authorised Council events and activities- Premises or vehicles where these activities are permitted under their license conditions
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17. A map of the public areas affected by the proposed PSPO can be found at Appendix 1.

Reasons for decision

18. Of the 138 responses received, 97.8% of respondents were in favour and only 2.2% of responses were against introducing some form of prohibitions in the area in relation to amplified noise.
19. 94.2% of respondents believed the proposed area was appropriate and proportionate and therefore supporting Option 1. 78.3% were in favour of the restrictions being 24 hours a day. All responses came via the council's online portal [Have Your Say](#).
20. Amplified noise in public areas of White City is having a detrimental effect on the quality of life of those in the locality. The effect of this activity is, or is likely to be, of a persistent and continuing nature; and is, or is likely to be, unreasonable. It is considered that this justifies the making of a PSPO and the restrictions imposed by the Order.
21. The consultation findings further demonstrate that the introduction of the Order is required in order to prevent an increase in frequency or seriousness of noise related ASB and to tackle recurring issues.

Equality Implications

22. The Council has given due regard to its responsibilities under Section 149 of the Equality Act 2010 and it is not anticipated that there will be any negative impact on any groups with protected characteristics from the adoption of this PSPO. The proposed PSPO is a direct response to issues raised by a group representing visually impaired residents. The overall impact of the PSPO will be neutral, but positive for those with visual and/or visual impairments.
23. An Equalities Impact Assessment can be found in Appendix 3.

Implications verified/completed by: Yvonne Okiyo, Strategic Lead Equity, Diversity and Inclusion, Yvonne.Okiyo@lbhf.gov.uk, 15/09/2022.

Risk Management

24. As an authority, we must decide what's reasonable and what isn't, before we act. Everyone's perception of noise nuisance is different. It's not just about

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sound levels in decibels but of what is acceptable. 'Noise' is generally considered to mean unwanted sound, but what one person considers unwanted may seem reasonable to someone else. Consultation took place over what action should be taken and this is in accordance with meeting our residents and community needs and expectations. The proposals in this report contribute to the management of noise pollution risk to the local area.

Implications verified by: David Hughes, Director of Audit, Fraud, Risk and Insurance, 21 September 2022

Climate and Ecological Emergency Implications

25. The PSPO will ensure our open spaces continue to thrive and stay a pleasant place for residents and businesses to visit. The biodiversity of the White City area will be positively impacted, with less noise pollution to disrupt the aesthetic and quality of life there.

Implications verified by: Hinesh Mehta, Head of Climate and Ecology, 15/09/2022

Consultation

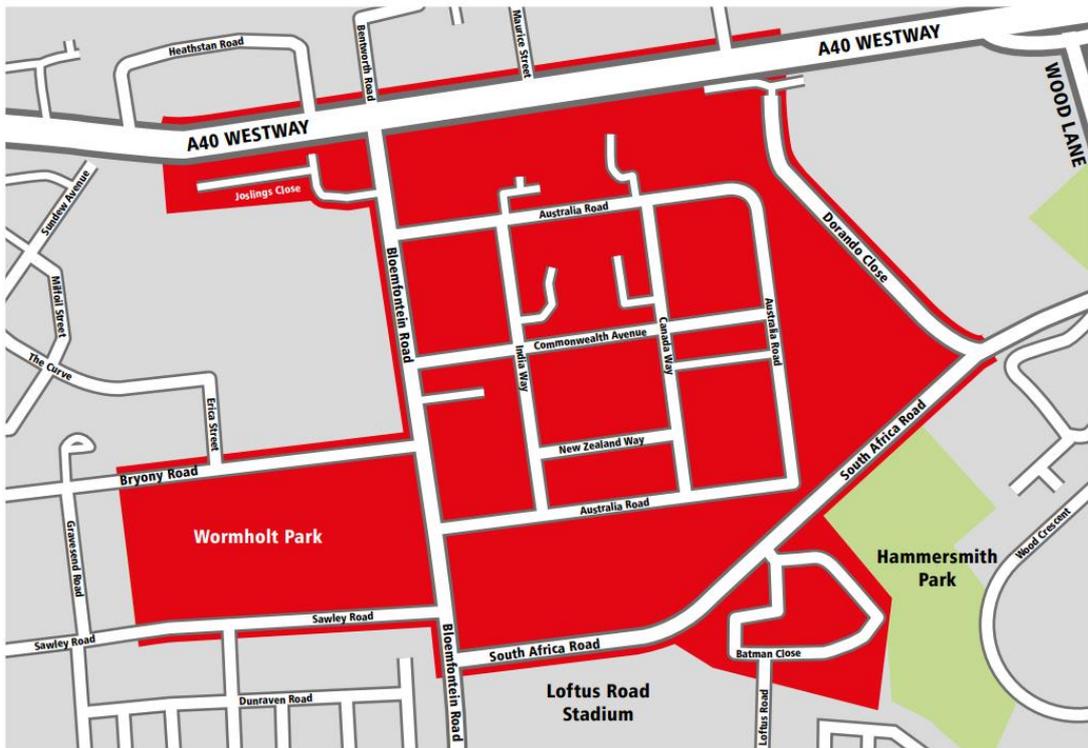
26. Public consultation took place between 5th August and 11th September 2022. The consultation was advertised online on the council's website, and letter drops were utilised to reach all residents in that area.
27. The consultation received 138 responses. From this, 97.8% responses were in favour and 2.2% of responses were against the idea of introducing some form of prohibitions in relation to amplified noise. 94.2% of these responses were in favour of the proposed area being appropriate and proportionate and therefore supporting Option 1. 78.3% were in favour of the restrictions being 24 hours a day. All responses came via the council's online portal, [Have Your Say](#).
28. A sample of comments received as part of the public consultation from those both for and against the proposed PSPO are included in Appendix 4.
29. It is specified within the legislation that before making a PSPO the council must consult with the chief of police for the area. This consultation has taken place and police have confirmed they are in support of the proposed Order. The Community Safety Unit also consulted with the Noise and Nuisance Team and Events Team regarding the proposed PSPO.

LIST OF APPENDICES:

1. **Appendix 1 - Map of Proposed area**
2. **Appendix 2 - Draft Order**
3. **Appendix 3 - Equality Impact Assessment**
4. **Appendix 4 – Consultation Findings**

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Appendix 1 – Proposed Area and Restrictions



Proposed restrictions of PSPO:

1	You are prohibited from using microphones/loudspeakers/megaphones/loud hailers or any other similar equipment designed to amplify the volume of speech or music within public areas outlined on the above map, 24 hours a day.
2	You are prohibited from using mains electricity or generator power for the purposes of amplification within public areas outlined on the above map, 24 hours a day.
3	Exemptions apply to <ul style="list-style-type: none">- Authorised Council events and activities- Premises or vehicles where these activities are permitted under their license conditions

Appendix 2 - Draft Order for Proposed PSPO

London Borough of Hammersmith & Fulham

Community Safety Unit

Hammersmith Town Hall

W6 9JU

Email: csu@lbhf.gov.uk

Web: www.lbhf.gov.uk

The Anti-social Behaviour, Crime and Policing Act 2014

Section 59 Public Spaces Protection Order

London Borough of Hammersmith and Fulham hereby makes the

following Order:

No person shall partake in amplified street noise in the White City area as shown by the red outlined area, including the roads, on the attached map in accordance with the restrictions below, as defined by the London Borough of Hammersmith and Fulham.

This Order comes into force on **[date to be confirmed following consultation]** and expires on 22 June 2025.

THIS ORDER is made by the London Borough of Hammersmith and Fulham (in this order called “the Authority”) because The Authority is satisfied on reasonable grounds that activities carried out or likely to be carried out in a public space, namely the White City area, shown outlined in red on the attached map:

- Have had or are likely to have a detrimental effect on the quality of life of those in the locality
- Are or are likely to be unreasonable and
- Justify the restrictions imposed

The Council is satisfied that the following activities have been or are likely to be carried out in the public space:

USE OF AMPLIFIERS

1. RESTRICTIONS:

- You are prohibited from using microphones/loudspeakers/megaphones/loud hailers or any other similar equipment designed to amplify the volume of speech or music within public areas outlined on the above map, 24 hours a day.
- You are prohibited from using mains electricity or generator power for the purposes of amplification within public areas outlined on the above map, 24 hours a day.
- Exemptions apply to:
 - Authorised Council events and activities
 - Premises or vehicles where these activities are permitted under their licence conditions

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This order will come into force on xx xx 2022 and expires on 22 June 2025.

2. WHAT HAPPENS IF YOU FAIL TO COMPLY WITH THIS ORDER?

It is an offence for a person without reasonable excuse:

- (a) To do anything that the person is prohibited from doing by a public space protection order; or
- (b) To fail to comply with a requirement to which the person is subject under a public space protection order.

A person guilty of such an offence is liable on summary conviction to a fine not exceeding level 3 on the standard scale.

FIXED PENALTY

A Police Constable, Police Community Support Officer, Law Enforcement Officer or other authorised person may issue a fixed penalty notice to anyone he or she believes has committed an offence. You will have 14 days to pay the fixed penalty of £100 (£60 if paid within 10 days). If you pay the fixed penalty within the 14 days you will not be prosecuted.

APPEALS

Any challenge to this order must be made in the High Court by an interested person within six (6) weeks of it being made. An interested person is someone who lives in, or regularly works in or visits the restricted area. This means that only those who are directly affected by the restrictions have the power to challenge. The right to challenge also exists where an order is varied by the Council.

This order shall remain in place until 22 June 2025.

..... NEIL THURLOW, Assistant Director of Community Safety, Resilience and CCTV

..... Detective Chief Superintendent, METROPOLITAN POLICE

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THE LONDON BOROUGH OF HAMMERSMITH)
AND FULHAM was affixed to this Deed in)
the presence of:-)

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Authorised Officer on behalf of the council

Appendix 3 - Equality Impact Assessment

Conducting an Equality Impact Analysis

An EqIA is an improvement process which helps to determine whether our policies, practices, or new proposals will impact on, or affect different groups or communities. It enables officers to assess whether the impacts are positive, negative, or unlikely to have a significant impact on each of the protected characteristic groups.

The tool has been updated to reflect the new public sector equality duty (PSED). The Duty highlights three areas in which public bodies must show compliance. It states that a public authority must, in the exercise of its functions, have due regard to the need to:

- 1. Eliminate discrimination, harassment, victimisation, and any other conduct that is prohibited under this Act;**
- 2. Advance equality of opportunity between persons who share a relevant protected characteristic and persons who do not share it;**
- 3. Foster good relations between persons who share a relevant protected characteristic and persons who do not share it.**

Whilst working on your Equality Impact Assessment, you must analyse your proposal against the three tenets of the Equality Duty.

General points

1. In the case of matters such as service closures or reductions, considerable thought will need to be given to any potential equality impacts. Case law has established that due regard cannot be demonstrated after the decision has been taken. Your EIA should be considered at the outset and throughout the development of your proposal, it should demonstrably inform the decision, and be made available when the decision is recommended.
2. Wherever appropriate, the outcome of the EIA should be summarised in the Cabinet/Cabinet Member report and equalities issues dealt with and cross referenced as appropriate within the report.
3. Equalities duties are fertile ground for litigation and a failure to deal with them properly can result in considerable delay, expense, and reputational damage.

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4. Where dealing with obvious equalities issues e.g. changing services to disabled people/children, take care not to lose sight of other less obvious issues for other protected groups.
5. If you already know that your decision is likely to be of high relevance to equality and/or be of high public interest, you should contact the Equality Officer for support.
6. Further advice and guidance can be accessed from the separate guidance document (on the intranet) or [ACAS - EIA](#). Or you can contact the councils Equalities Lead (see below).

H&F Equality Impact Analysis Tool

Section 02	Scoping of Full EIA		
Plan for completion	Timing: Resources:		
Analyse the impact of the policy, strategy, function, project, activity, or programme	Analyse the impact of the policy on the protected characteristics (including where people / groups may appear in more than one protected characteristic). You should use this to determine whether the policy will have a positive, neutral, or negative impact on equality, giving due regard to relevance and proportionality.		
	Protected characteristic	Analysis	Impact: Positive, Negative, Neutral
	Age	The implementation of the proposed PSPO will not negatively impact upon individuals on the basis of age.	Neutral
	Disability	The implementation of the proposed PSPO is expected to have a positive impact on individuals with certain disabilities. Those with hearing impairments that rely on technology such as hearing aids will have less interference and less distortion without the high input sound levels.	Positive
	Gender reassignment	The implementation of the proposed PSPO will not negatively impact upon	Neutral

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		individuals on the basis of gender reassignment.	
	Marriage and Civil Partnership	The implementation of the proposed PSPO will not negatively impact upon individuals on the basis of marriage and civil partnership.	Neutral
	Pregnancy and maternity	The implementation of the proposed PSPO will not negatively impact upon individuals on the basis of pregnancy and maternity.	Neutral
	Race	The implementation of the proposed PSPO will not negatively impact upon individuals on the basis of race.	Neutral
	Religion/belief (including non-belief)	The implementation of the proposed PSPO will not negatively impact upon individuals on the basis of religion/belief.	Neutral
	Sex	The implementation of the proposed PSPO will not negatively impact upon individuals on the basis of sex.	Neutral
	Sexual Orientation	The implementation of the proposed PSPO will not negatively impact upon individuals on the basis of sexual orientation.	Neutral
<p>Human Rights or Children's Rights If your decision has the potential to affect Human Rights or Children's Rights, please contact your Equality Lead for advice</p> <p>Will it affect Human Rights, as defined by the Human Rights Act 1998? No</p> <p>Will it affect Children's Rights, as defined by the UNCRC (1992)? No</p>			

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Overall Information	Details of Full Equality Impact Analysis
Financial Year and Quarter	22 / 23 Q2
Name and details of policy, strategy, function, project, activity, or programme	<p>Title of EIA: ADOPTION OF A PUBLIC SPACES PROTECTION ORDER (PSPO) PROHIBITING THE USE OF AMPLIFIERS IN CERTAIN PARTS OF WHITE CITY</p> <p>Short summary: The Anti-Social Behaviour, Crime & Policing Act 2014 allows local authorities to introduce Public Spaces Protection Orders (PSPOs). These are intended to deal with particular nuisances or problems in defined areas that are detrimental to the local community's quality of life, by imposing conditions on the use of that area.</p> <p>A PSPO has been proposed to prohibit amplified noise within a defined area of White City.</p>
Lead Officer	<p>Name: Charis Champness Position: Service Transformation Lead for Community Safety Email: charis.champness@lbhf.gov.uk Telephone No: 07554222722</p>
Date of completion of final EIA	14/09/2022

Section 03	Analysis of relevant data Examples of data can range from census data to customer satisfaction surveys. Data should involve specialist data and information and where possible, be disaggregated by different equality strands.
Documents and data reviewed	The Community Safety Unit has included data in our initial policy brief that led us to confirm the noise issue remains in the area. The Law Enforcement Team, Noise Nuisance Team and the Police have recorded complaints, engagement and enforcement related to the PSPO and related noise nuisance.

Section 04	Consultation
Consultation	<ol style="list-style-type: none"> 1. Public consultation took place between 5th August and 11th September 2022. The consultation was done through Have Your Say and was advertised online on the council's website, advertised through multiple letter drops and through email distributions. 2. The consultation received 138 responses, 97.8% of these were in favour and 2.2% of these were against the implementation of the

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	<p>propose PSPO. All of these responses came via the council's online portal Have Your Say.</p> <ol style="list-style-type: none"> 3. It is specified within the legislation that before making a PSPO the council must consult with the chief of police for the area. This consultation has taken place and police have confirmed they are in support of the proposed Order. 4. The Community Safety Unit also consulted with the Noise and Nuisance Team and Events Team regarding the proposed PSPO. 5. Legal, Finance, Equalities, Risk Management, Business, Procurement and Information & Risk Management Officers have also been consulted on the proposed policy.
Analysis of consultation outcomes	The proposed PSPO has been presented as the recommended option on the basis of this consultation. This is due to majority of respondents being in favour of introducing the order and are in favour of the proposed area.

Section 05	Analysis of impact and outcomes
Analysis	The overall impact of the proposed PSPO will be neutral, but positive for those with hearing impairments. During our consultation we ensured that we contacted our equality team to ensure that the consultation could be promoted widely and specifically to those residents of whom this affects directly.

Section 06	Reducing any adverse impacts and recommendations
Outcome of Analysis	<p>As specified in the report, FPN's will only be issued if an individual continues to breach the order after being asked to desist by an authorised person. As such, any individual breaching the order will be issued with a warning and will only be issued an FPN if they knowingly continue the activity. This is to mitigate against any individual being issued with a fine as a result of them being unaware of the prohibition.</p> <p>Signage will also be installed across the area included in the prohibition to make individuals aware of the order. The order will also be posted on the LBHF website.</p>

Section 07	Action Plan
Action Plan	<p>General actions to reduce the risk of adverse impacts on any specific groups include:</p> <p>Clear PSPO enforcement plan and protocol to be developed to ensure the powers are being enforced appropriately and fairly. PSPO enforcement plan to follow an explain, engage, encourage, enforce model. This 4 'E' Model promotes transparency and ensures enforcement action is only taken as a last resort.</p>

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	<p>Clear training to be provided to authorised enforcement officers, including service managers and supervisors, to ensure the powers are being enforced appropriately and fairly.</p> <p>The issuing of PSPO warnings and FPNs will be captured by Law Enforcement Officers on body worn video to ensure the safety of authorised officers and residents and to provide evidence and transparency (and enforcement monitoring).</p> <p>Signage will be installed across the area included in the prohibition to make individuals aware of the order. The order will also be posted on the LBHF website.</p>
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Section 08	Agreement, publication and monitoring
Chief Officers' sign-off	<p>Name: Matthew Hooper Position: Chief Officer, Safer Neighbourhoods & Regulatory Services Email: matthew.hooper@lbhf.gov.uk Date: 28.09.2022</p>
Equalities Lead (where involved)	<p>Name: Yvonne Okiyo Position: Strategic Lead Equity, Diversity and Inclusion</p> <p>Date advice / guidance given: 15.09.22 – No further comments. In agreement the change is likely to have a neutral impact on all groups that share protected characteristics with the exception of disability and those with a hearing impairment for whom the change is likely to have a positive impact</p> <p>Email: Yvonne.Okiyo@lbhf.gov.uk</p> <p>Telephone No: 07824 836 012</p>

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Appendix 4 – White City PSPO Consultation Findings

The public consultation took place for a period of 38 days, from the 5th August until 11th September 2022. The public consultation received 138 responses. 119 of respondents lived in or near the affected area in White City.

Question 1: Do you believe that restrictions are needed to prevent the use of amplifiers in public spaces on the White City Estate, Bloemfontein Road and Wormholt Park?

Option	Total	Percent
Yes	135	97.8%
No	3	2.2%

Question 2: Do you think the proposed area that will be covered by restrictions is appropriate?

Option	Total	Percent
Yes	130	94.2%
No	8	5.8%

Question 3: If you don't think the proposed area is suitable, why?

Option	Total
I think the proposed rule is too strict and isn't proportionate to the issue	3
I want somewhere else to be included	3
I don't believe the proposed rule goes far enough to tackle this issue	1

As this was only 5.8% of the respondents, the feedback from this question was taken on board but not actioned as this did not represent the majority of the responses from the consultation.

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Question 4: When do you think the restrictions should apply?

Option	Total	Percent
24 hours a day	108	78.3%
7pm-7am	22	15.9%
Other	8	5.8%

Question 6: Do you have any other comments?

There were a total of 87 responses for Question 6.

Comments sent by those for the proposed PSPO included:

- "Thank you for this action for many years sadly further enforcement has been needed to curb antisocial behaviour in the area."
- "Please do something about this as an urgent measure. We residents are feeling terrorized in our own homes. With increasingly larger and louder gatherings, they will get more and more violent and antisocial."
- "This is a very welcome proposal and long overdue. Thank you for listening."
- "Long overdue. This area has not been managed for a while bar COVID19. Gangs have been allowed to be grow and entice youngsters into this world. Also too many drug takers/drug houses in the area"
- "Hello! Thank you for reading this message! These restrictions are very important for us, would mean that we don't need to sell and move homes with our 4 month old daughter! Thank you!"
- "It's been going on for about 3 years now residents had enough when you can't sleep and keeping everyone awake"
- "As soon as possible"
- "Thank you for addressing this issue. It's been causing a lot of stress to the residents in this area a years."
- "This is a very welcome proposal and long overdue. Thank you for listening."
- "This measure should have been enforced years ago and I fully support it"

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Comments sent by those against the proposed PSPO included:

- "The gatherings bring the community together. That's all some people have to rely on sometimes. If trouble is an issue when these things are happening, where are the wardens that should be making said community feel safe?"
- "Of course noise that affects sleep should be banned at sleeping hours at night. Loud noise is awful after 11pm. The cut off should be around then."